



GRACE CARE CENTER
FOUNDATION

grace 
CARE CENTER

TWO HEARTS. ONE MISSION.

2023
IMPACT REPORT



“As we reflect on the past year and look ahead to the future, let’s celebrate “Two Hearts, One Mission.” Together Grace Care Center and Foundation embody God’s love, compassion and commitment to serving others through dignifying care.

– Jon Kizer,
Foundation Board Chair

COMMUNITY MAKES IT POSSIBLE

Every week, Grace Care Center connects with hundreds of individuals and families right here in Central Indiana. Care Center Friends seeking assistance are supported through a robust network of volunteers, donors, and community partners and businesses. Together, we create a compassionate community that makes a real difference.

Behind the scenes, our dedicated staff and volunteer leadership teams work tirelessly to coordinate services, manage operations, steward resources, and ensure that every individual receives the support they need to overcome challenges and build a brighter future.

Grace Care Center Staff

- | | |
|---|---|
| 
Aaron Ballard
Director – Food Pantry Warehouse | 
Marcus Casteel
Pastor – Engagement |
| 
Leslie Clarke
Director – Thrift Store | 
Patty Fromke
Associate Pastor – Engagement |
| 
Jed Gaffron
Director – Care Center Services | 
Matt Kenison
Director – Food Pantries |
| 
Rhonda Mewhinney
Director – Special Projects | 
Hannah Miller
Director – Partners & Project Management |
| 
Nick Pease
Associate Pastor – Care Center | 
Melissa Purpura
Director – Care Center Administration |
| 
Ashley Snowden
Director – Reception & Asst. to the Lead Pastor | 
Kym Steager
Director – Thrift Store Warehouse |

Foundation Staff

- | | |
|---|---|
| 
Cara Augspurger
Executive Director | 
Teri Capehart
Operations Manager |
|---|---|

Foundation Board

- | | |
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| 
Jon Kizer
Board Chair | 
Cathy Foley
Board Vice-Chair |
| 
Marvin Richardson
Board Treasurer | 
Marcus Casteel
Grace Care Center Representative |
| 
Brent Dunn
Board Member | 
Marsha Horne
Board Member |
| 
Ann Uchida
Board Member | |

TWO HEARTS. ONE MISSION.

A YEAR IN REVIEW: 2023

In the pages of this 2023 year in review, explore the impact that results from the partnership of the Grace Care Center and the Grace Care Center Foundation. Through their collaborative efforts, these two entities innovate, support, and sustain solutions to consistently rise to meet the challenges faced by our Central Indiana neighbors in need.



119.4%

1547

New families



0 %

399

New volunteers



41.2%

\$1.5M

Items distributed

HIGHEST EVER



-10%

436

Foundation donors

Throughout 2023, the Grace Care Center and the Grace Care Center Foundation remained steadfast in their commitment to meeting the growing needs of individuals and families in Hamilton County and Indianapolis.

The Grace Care Center, fueled by volunteer and donor support, distributed more food and household goods than ever before and welcomed more and more new families. The Grace Care Center helped fill the gaps for so many Care Center Friends by helping put food on their tables and providing a community of support when they needed it most.

Grace Care Center has a history of making real change happen and is always coming up with new ideas to solve problems. **You've helped Grace Care Center meet the ever growing need and adapt to changing circumstances through continuous improvement and creativity.**

CHOICE FOOD PANTRY

Dignifying experience

Unlike traditional food distribution models, Grace Care Center operates a choice-based system resembling a grocery store. This approach preserves dignity and empowers individuals to select items based on their dietary preferences and family needs.

Prioritizing nutrition

By prioritizing nutrition through a point system that encourages healthier choices, the Choice Food Pantry promotes balanced and wholesome selections, ensuring that families not only receive assistance but also have the opportunity to make healthier dietary choices.



Choice Food Pantry 2023

485,280 goods distributed

Valued at **\$1,509,085**

Through **23,522** visits to Choice Food Pantry

Investing in impact

In 2023, Grace Care Center spent \$106,000 in food purchase to supplement donated items to ensure shelves were full. \$1,500,000 in food and items were distributed to Friends.

Every **\$1** Grace Care Center spends on food returns **\$14** to our **Central Indiana community**

Each Tuesday night when I get home from the Pantry, I am always overwhelmed and saying, 'God you are so good to me!'

-Anne, Care Center Friend

MOBILE PANTRY

Care into the community

The Mobile Pantry by the Grace Care Center mobilizes the Grace Care Center's unique and dignifying model of choice into our central Indiana communities — especially those areas that don't have great access to wholesome food and are limited by some transportation barriers.

Emergency response

When a tornado hit Sullivan, Indiana in March 2023 and decimated their community and their area's food pantry, Grace Care Center swiftly mobilized resources to provide essential supplies and support. With its flexible operations, collaborative partnerships, and compassionate approach, the Mobile Pantry offers quality care when and where it's needed most.



Mobile Pantry by the Grace Care Center 2023

Families served **2,465** Business & church partners **6**

REFERRAL SERVICES

Volunteer led

Volunteer advocates are mobilized and trained to offer personalized support across a spectrum of needs, including financial literacy, employment, legal matters, health, and housing.

Individualized support

By offering individualized support plans tailored to unique circumstances, the program empowers participants to navigate challenges and progress towards sustainability.



Referral Services 2023

One-on-one life navigation meetings **510**

Program participants **37**

VEHICLE SERVICES

Keeping cars on the roads

Care Center Friends engaging in Referral Services can take part in Vehicle Services through high-value preventative maintenance to keep Grace Care Center friends on the road to work and school.

Car donation

Cars donated to Grace Care Center are granted to Care Center Friends in need of reliable transportation.



Vehicle Services 2023

11 Vehicles given

421 Vehicles serviced

MICRO SAVINGS & LOAN

Preventing predatory loans

The Microfinance Savings & Loan program offers accessible capital and flexible repayment plans to those facing barriers to traditional financial services. The program features zero-interest rates, preventing borrowers from using high-interest predatory payday loans that perpetuate poverty.

Recycling philanthropy

Through the innovative Microfinance Savings & Loan program, Friends of the Grace Care Center repay the funds they borrow, which are then recycled to be lent out again multiple times, amplifying their impact.

Microfinance Savings & Loan 2023

\$76,812.94

Provided through zero-interest loans

100%
Repayment rate

29
Families participating



ENGLISH CLASSES

In Central Indiana especially, language proficiency is a key determinant of access to educational and employment opportunities.

Practical application

Emphasis on practical application and supportive learning environments ensures that students develop the skills needed to navigate diverse social and professional settings. These help integration into the community and equitable access to opportunity.

Community of commitment

Dedicated volunteers ensure English Classes go beyond language acquisition and create a sense of belonging and inclusion in the community.

I believed that I would just be a 'number' because the Care Center is so big, but I was treated with love and respect.
- Candace, Care Center Friend

English Classes 2023

Spring '23 enrollment	Fall '23 enrollment
139	131
Countries represented	Curriculum levels
21	4

THRIFT STORE

The Thrift Store offers a diverse range of quality merchandise at affordable prices. From clothing and furniture to household items and more, our carefully curated selection allows individuals to access high-quality essentials without compromising their budgets.

Revenue generated from the Thrift Store directly supports programs and initiatives of Grace Care Center. Every purchase made at the store becomes an investment, creating a cycle of support that sustains our mission of providing hope and care.

Thrift Store 2023

Thrift Store sales revenue generated and re-invested in Grace Care Center programs

\$213,578.70

COMMUNITY EVENTS

The Grace Care Center believes in the power of community, compassion, and celebration.

Special events like Grace Care Center's Christmas Store and Community Fair bring together families, volunteers, and community partners to create memorable moments and meet needs.

Each event builds stronger, more connected communities where every individual can experience moments of joy, celebration, and the support they need to thrive.

3000

Kids received toys at 2023 Christmas Store

1500

Backpacks & shoes distributed at 2023 Community Fair



GRACE CARE CENTER FOUNDATION

Donor support of the Grace Care Center Foundation provides reliable financial resources for Grace Care Center programs, relief efforts, and capital projects.

In addition to financial support, Grace Care Center Foundation raises awareness for Grace Care Center's unique model of care that leads to sustainable change in Central Indiana.

Because donors generously give to the Grace Care Center Foundation, the Grace Care Center has been able to fund expansion projects and operations, totaling nearly \$5 million since 2017.

Foundation support allows Grace Care Center to consistently adapt to challenges and meet the needs in our community.

Grace Care Center Foundation 2023

\$772,853
Dollars contributed

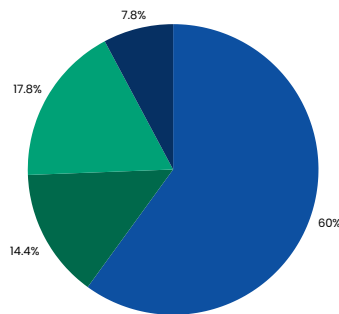
\$725,000
Granted to
Grace Care Center

436
Donors

135
Monthly donors

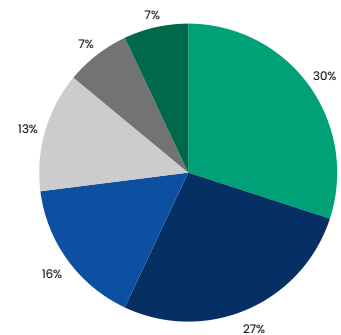
Resourcing the Grace Care Center

- 60%** Grace Care Center Foundation
- 14.4%** Grace Church
- 17.8%** Thrift Store Revenue
- 7.8%** Mobile Pantry Partners



Where Your Resources Go

- 30%** Choice Pantry
- 27%** Thrift Store
- 16%** Referral Services
- 13%** Mobile Pantry
- 7%** Vehicle Services
- 7%** English Classes



Thank You to Grace Care Center Partners



WHAT'S AHEAD?

Grace Care Center programs are shaping a resilient and inclusive community in Central Indiana, empowering individuals and families to thrive. With your help, Grace Care Center aims to revolutionize infrastructure and mobilize services through efficiency, innovation, and outreach.

EFFICIENCY

To increase capacity to meet growing needs, Grace Care Center aims to optimize warehouse operations. This includes more efficient sorting and storage to double capacity and improve our response to community emergencies.

- Enhance food distribution efficiency and innovation through warehouse optimization.
- Serve more families with more food and goods.
- Grow capacity for emergency response.
- Multiply partnerships and inventory.

INNOVATION

Central Indiana has serious transportation limitations. The Grace Care Center will integrate its successful Microfinance Savings & Loan Program with options for purchasing vehicles. Expanding the availability of vehicle purchase options means more individuals can stay on the road.

- Expand the availability of vehicle purchase loans through promotion of vehicle donation.
- Provide flexible loan terms tailored to the financial circumstances of borrowers.
- Offer financial literacy education and budgeting support to borrowers.
- Monitor and provide ongoing support services to borrowers throughout the loan repayment period.



OUTREACH

Bringing care directly to those in need, Grace Care Center expands its services to underserved areas through Mobile Pantry outreach.

This creates space for partnering with other organizations to offer a wide range of services, enhancing impact and accessibility.

- Expand the Mobile Pantry serving locations in underserved areas.
- Partner with other Central Indiana services and organizations to establish a mobile hub of resources.